

Job Title: Headwaiter / Headwaitress

Responsibilities:

- Provide professional guest services to guests
- Capable to handle & solve g
- uest complaint and reflect guests comment to the management
- Train, guide and lead team members to carry out individuals duty and responsibility
- Comments and suggests to supervisor on daily operation
- Ability to distinguish product quality, taste, texture and presentation and observe preparation

Requirements:

- Form-5 or above
- Related hospitality training preferred but not essential
- Fluency in English and Cantonese, both written and spoken
- 4 years of banquet operation experience or F&B supervisor experience preferred
- Possess computer operation knowledge
- Good communication skills, both verbal and written
- Ability to supervise subordinates and solve problems and make rational decisions
- Ability to effectively deal with internal and external customers, some of whom will require high levels of patience, tact and diplomacy to diffuse anger, collect accurate information and resolve conflicts

Interested parties please send your full resume stating present & expected salary to HR Department by email to hr@asiaworld-expo.com.

Personal data collected will be used for recruitment-related purpose only.

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